

# Disaster Operations and the Communications Center

## COURSE DESCRIPTION

The world's first comprehensive disaster operations course designed specifically for the public safety communications professional!

This course serves to educate the public safety Telecommunicator on a wide range of man-made and natural disasters, their effects on the community and its infrastructure and the response and recovery needs of each. In addition, this course will provide Telecommunicators with information on overall emergency management and homeland security and provide guidance on continuity of operations for the Communications Center in the face of a multitude of disaster situations.

#### Topics include:

- Homeland Security and Emergency Management
  - US Department of Homeland Security;
     Federal Emergency Management Agency
  - Emergency Management; Emergency Management on the State, Local & Regional Levels
- Natural Disasters
  - Hurricanes and Typhoons; Tornadoes;
     Tsunamis; Severe Weather and
     Temperatures
  - Severe Heat; Earthquakes; Floods;
     Wildland or Forest Fires; Volcanoes
  - Landslides; Pandemics
- Man-Made Disasters
  - Types of Man-Made Disasters and Terrorist Acts

## **CO-HOST INFORMATION**

Host: Montana Highway Patrol

Contact: Sgt. Andrew Knapp

drknapp@mt.gov

Ph. (406) 461-1440

# **CLASS INFORMATION**

Class # 49341

**Date:** 01 May 2018

Time: 8:00am - 5:00pm

Tuition: \$199.00

\* APCO Full, Associate and Commercial Members receive a \$20 discount

Location: Montana Law Enforcement Academy

2260 Sierra Road Helena, MT 59602

## LODGING \*

#### Holiday Inn Express & Suites Comfort Suites Airport

3170 N. Sanders St.
Helena, MT 59602
Ph. (406) 442–7500
5 miles from class site

3180 N. Washington St.
Helena, MT 59602
Ph. (406) 495–0505
5 miles from class site

\*Lodging suggested by host agency

<u>Airport</u>: Helena Regional Airport 8 miles from class site

# REGISTRATION

## Visit our website at:

http://www.apcointl.org/institute/schedule registration.html

#### Registration Policy and Fees:

- Your method of payment MUST accompany your registration.
- Payments received in less than 10 days of the start date of the class will be subject to a late fee of \$25.
- Any registration received within ten (10) days of the class start date of the course is subject to a \$25.00 late registration fee.
- Registrations cancelled more than 21 days prior to the start of the scheduled course will receive a refund minus a \$25.00 administrative fee. Cancellations less than 21 days before the class will receive a 50% tuition refund.
- Only one (1) transfer or substitution is allowed. Transfer fee: \$50.00.
   A late fee of \$25 will apply if applicable
- Complete registration Policy is available upon request.